



***Staff and Volunteer Engagement Report:
Are Your Employees and Volunteers Engaged?
Summary Report Resource Links
September 2013***

Engagement Evaluations:

[The Humane Society of the United States, *Animal Sheltering* – “The People’s Power: What Do Your Staff Really Think? Knowing is Half the Battle”](#)

[The Training Source – *Employee Engagement Assessment*](#)

[UNC Kenan-Flagler Business School – *Focusing on Employee Engagement: How to Measure It and Improve It*](#)

Core Values and Workplace Culture Agreements:

[Pets Unlimited: Do Something Good for Pets – *Our Purpose and Core Values*](#)

[The Humane Society of the United States and Progressive Animal Welfare Society, *Animal Sheltering* – “Workplace Culture Agreement”](#)

Training:

[University of Kansas – *The Community Tool Box: Developing Training Programs for Staff*](#)

[The Humane Society of the United States – *Volunteer Management for Animal Care Organizations*](#)

Mentoring:

[Blue Sky Coaching – *10 Ways to be a Good Mentor*](#)

Teamwork:

[The Humane Society of the United States and UNC Charlotte – *Teamwork Across Departments Strategic Recommendations for Improving Inter-Departmental Teamwork in Animal Shelters*](#)

[The Humane Society of the United States, *Animal Sheltering* – “For Better or Worse: Which Volunteer Management Practices Make for Happy Employees?”](#)

Additional Recommended Reading:

[Dale Carnegie & Associates, Inc. – Free Downloadable White Papers on Employee Engagement](#)

[The Foundation Center, *Philanthropy News Digest* – “Taming Turnover: Strategies for Recruiting and Retaining Nonprofit Employees”](#)

[Gallup, Inc. – *Employee Engagement: What’s Your Engagement Ratio?*](#)

[Ivey Business Journal – “What Engages Employee The Most or, The Ten C’s of Employee Engagement”](#)